



## Doggy Day Play Information and Requirements

To ensure the health and safety of your pet and of our other guests, we require that all of our clients read the information below, and understand and comply with the following rules and regulations.

**Breeds accepted into Doggy Day Play:** Unfortunately all breeds of dog that were historically bred to fight other dogs cannot be accepted into Doggy Day Play due to insurance restrictions. A list of these breeds is attached.

**Behaviour:** Owners will need to certify that their dog has not harmed or shown aggression or threatening behaviour towards any persons or other dogs.

**Application:** All dogs must have a complete, up-to-date and approved application on file and have passed the temperament assessment by our qualified staff prior to attending daycare. There is a \$25.00 non-refundable application-screening fee, which includes a two hour orientation stay and play visit.

**Age:** All dogs must be at least 5 months of age or older. Any new dogs must have been at the owners for at least 1 month prior to coming to day care.

**Sex:** All dogs over the age of 7 months must be neutered or spayed.

**Vaccinations:** All dogs must have up-to-date vaccinations. Owners must submit written proof (easily provided by all vets upon request) that their dogs have current C5 vaccinations.

**Health:** All dogs must be in good health. Owners will need to certify that their dog is in good health and has not been ill in the last 30 days. On admission all dogs must be free from any illness or condition that could potentially be contagious to other dogs. Once admitted, please alert Doggy Day Play day care staff to any change in your dogs' health that requires medication, even if we will not be required to administer it.

**Rates:** Due and payable in advance or on the day of each service. Payment can be made by cash, cheque, EFTPOS, MasterCard or Visa.

**Days and Hours:** For your convenience Doggy Day Play is open Monday – Friday from 7 am to 6.30 pm. Dogs can be dropped from 7 am (no earlier) and must be picked up by 6.30 pm. A late pickup fee will be charged at \$10 every fifteen minutes or part thereof.

**Reservations:** Bookings essential, cancellations with less than 24 hours notice and no-shows will be charged full fees.

**What to Bring:** Your dog must have a collar with ID tag and be walked on a lead at all times to and from the centre. All items should be clearly labelled with your dogs' name. Please do not bring personal items like toys or bedding as this is a cage free environment, we cannot guarantee their exclusive use. We have soft beds and toys.



**Medication:** Please clearly label medications and include written instructions with your dog's name, type of medication, dosage, and frequency. Please include only enough medication for the length of your dogs stay. Please alert us in advance if you know your dog will require medication.

**Discharge Requirements:** Dogs will only be handed to the authorised person/s whose name/s appears on the registration form. An exception to this rule will only apply if prior notice is given by the owner to DDP with person providing suitable I.D. on collection.

**Client Details:** Client must advise of any change to their contact details.

**Doggy Day Play Day Care** reserves the right to refuse a dog day care if they display signs of a contagious illness or are taking medication for the same (e.g. canine cough, conjunctivitis). Please understand this is to ensure the general health and welfare of all dogs in the care of Doggy Day Play.

**Please note important information below:**

- Dogs not familiar with DDP may experience separation anxiety when apart from their human companions.
- Dogs not regularly exercised to the level of activity at DDP may feel the discomfort of sore muscles, sore joints and fatigue.
- Dogs not regularly exposed to outside activity or play on hard surfaces may experience sore paws, blisters, bruises or abrasions on the feet.
- Dogs not regularly socialised do not necessarily know how to behave politely with other dogs. These dogs are at higher risk of incidents including, but not limited to, bites, fear aggression, object guarding, behaviour problems and/or acting out.
- Dogs at play during the regular day care do get dirty. Dogs with longer hair can get matted from the level of activity at day care.
- Baths and brush outs can be requested and scheduled at an extra cost.
- Excessively long toenails may cause injury. You will be notified if your dog's nails are too long. If, at your next visit, the nails have not been trimmed, DDP will have them trimmed at parent's expense.
- Water is available at all times; however, your dog may still be thirsty after day care. Be aware of their water intake as excessive amounts may cause an upset stomach or other problems.
- Dramatic changes in food and/ or food quality may cause upset stomachs, diarrhoea, and/or colitis.